### **Accessing FACTS Family Portal:**

### If you have logged on to Family Portal before

The link to the family portal is <u>https://AH-SC.client.renweb.com/pw</u>/. <u>District code:</u> AH-SC

\*You may be asked for this code if you do not use the link above.

- 1. Click the link above and login with your username and password.
  - If you do not remember your username, please email <u>it@addlestone.org</u> and your username will be emailed to you by the end of the next business day.
  - If you know your username, but do remember your password, please click the "Forgot Password?" Link on the page.

## If this is your first time logging in to Family Portal:

Family Portal Login: <u>https://AH-SC.client.renweb.com/pw</u>

1. Click the link to the family portal above. Click "Create Account"

Create Family Portal Account			
District Code			
AH-SC			
Email Address			
This allows a user to create a username and password if their email is tied to a person in FACTS SIS			
Back to log in CREATE ACCOUNT			
-			

2. Type your email address and click Create Account. Note: If you get a message that states you already have an account and do not remember your login, please **email** it@addlestone.org, Your username will be emailed to you by the end of the next business day.

3. An email will be sent which includes a link to create your FACTS Family Portal login with the subject "FACTS Support - Create Account Request" Click on the link. This will take you to a screen to create your username and password.



Family Portal				
Welcome				
to AH-SC				
Change district				
Username				
1				
Password				
Forgot password? LOG IN				
Create new account				

Password	
Forgot password?	LOG IN
Create new	account



Create Family Portal Account		
Name		
Username		
New Password		
•••••		
Confirm Password		
CREATE ACCOUNT		
*Password must have both letters and numbers, a minimum length of 6 characters, and only be used once.		

4. Once you register, it will take you back to the login screen. The screen may ask for a district code. <u>Our</u> <u>district code is AH-SC</u>. You can then login with your new login credentials.

# Accessing Re-enrollment within Family Portal:

1. Click in the three lines in the top left of your screen to open the menu.



2. Click open apply open menu and then click on Enrollment/ Reenrollment.



3. Click on the link to open Enrollment. This will open another window with all of your children listed for re-enrollment.



4. The following page should load with all your children who are re-enrolling. Click on "start enrollment packet" to access the packet. Directions for each section of the packet are at the top of each screen.



#### ENROLLMENT

Welcome Parent . You are currently logged in.		
School Year: 2025-2026		
Student	For Grade	Packet Status
Student Name	Student Grade	Start Enrollment Packet